

Business Excellence and Quality Policy Statement

At KCA Deutag Group, we are committed to ensuring the high quality of the products and services we provide to our clients, and to ensuring that this quality continually improves. Our objective is to become the preferred drilling contractor and provider of engineering support services through measurable performance improvement.

We shall achieve these commitments and objectives by operating in accordance with our management systems. The management systems shall meet the requirements of ISO 9001:2015, API Q1, API Q2 and other relevant standards where applicable and shall support KCA Deutag's strategic direction.

Senior management are responsible for providing the overall framework of the management system within which:

- The business processes we use to deliver quality products and services are defined.
- Objectives for improving the quality of our products and services are set, implemented, and monitored.
- Risks and opportunities are identified and addressed.
- Regulatory compliance is achieved.
- Customer feedback is obtained and used to continually improve customer satisfaction.
- Employees have necessary training and competencies, are given responsibility for the successful operation of business processes, and are made aware of their responsibility.
- The need for corrective and improvement actions are identified and necessary actions taken.
- The performance of subcontractors and suppliers is controlled.
- There are methods identified for the monitoring, auditing, review, and improvement of the management system itself to ensure its ongoing suitability for our business needs.
- The documents and records necessary for the effective functioning of the management system are maintained.

As Chief Executive, I will ensure that KCA Deutag's senior management provide the leadership, resources, support, and direction necessary to ensure continual improvement in the quality of products and services that we offer to our clients. We will offer these products and services in a manner that shows due regard and respect for the environments in which we operate.

In turn, all KCA Deutag employees, directly contracted staff, and subcontractor staff are responsible for:

- Understanding and complying with policies, management systems and procedures.
- Seeking clarification of unclear instructions, plans and procedures.

I ask all employees to recommend improvements to this policy and associated systems of work such that our objectives are assured.



Joseph Elkhoury
Chief Executive Officer

Date
28/03/2023